

Scotland Conference

Tuesday 31 March 2026

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Date: Tuesday 31 March 2026, 10am – 3.30pm

Venue: Crowne Plaza, Congress Road, Glasgow, G3 8QT

Agenda

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| 10am | Registration and coffee |
| 11am | Welcome and Introduction – <i>Robin Osterley, Chief Executive, Charity Retail Association</i> |
| 11.15am | Inclusion and neurodivergence – <i>Louise Storie, Head of External Training, Consultancy and Advice and Kate Grieve, External Training Lead, The Donaldson Trust</i> |
| 11.45am | How do we put reuse at the heart of Scottish circular economy policy? - <i>Michael Cook, CEO, Circular Communities Scotland</i> |
| 12.15pm | Group discussion: topic chosen by you – <i>please come prepared to share ideas and tips with the rest of the group</i> |
| 12.45pm | Lunch and networking |
| 1.45pm | Opportunities for charities on Social media, and the value & importance of Diversity & inclusion - <i>Jo Kerr, Retail District Manager, Marie Curie</i> |
| 2.15pm | Worthwhile Wardrobe: exploring circular innovations in charity retail - <i>Dr Kat Duffy and Prof Deirdre Shaw, University of Glasgow and Catriona Hunter, Retail Training and Development Manager, The Prince and Princess of Wales Hospice</i> |
| 2.45pm | The road goes on – bends in the road are not the end of the road - <i>Robin Osterley, Chief Executive, Charity Retail Association</i> |
| 3.15pm | AOB |
| 3.30pm | Close of meeting |

This meeting is free to attend. It will start with coffee and biscuits at 10am, lunch will be provided, and the meeting should end no later than 3.30pm.