Charity Retail Association®

Network Meeting: Wales

Sponsored by

Date: Thursday 3 December 2026, 10am – 3.30pm

Venue: Holiday Inn Cardiff City Centre, Castle Street, Cardiff CF10 1XD

Agenda

10am	**Registration and coffee**
11am	**Welcome and introduction** – *Robin Osterley, Chief Executive, Charity Retail Association*
11.05am	**Our vision for the Voluntary Sector** – *Ross Thomas, Assistant Director, Partnerships & Policy, WCVA*
11.30am	**Rethinking sustainability** - *David Roman, Chair, TRUST*
12.15pm	**The Charity Shop Gift Card – why you need this in your retail chain** – *Robin Osterley, Chief Executive, Charity Retail Association*
12.45pm	**Lunch and networking**
1.45pm	**Group discussion:** table discussions hosted by CRA - *please be prepared to share ideas and tips with the rest of the group* • Setting up a Wales Group • Online retailing • Volunteer recruitment
2.45pm	**CRA: Setting our course for a stronger sector** The charity retail sector and wider preloved market is transforming at rapid pace. With the CRA's next strategic plan in preparation, this is a fantastic opportunity to shape and influence your associations strategic priorities. What do you feel are the key opportunities and challenges facing the sector? What should CRA be doing more of. What are we doing that we no longer need to do. Join our new Chief Executive Lorna Fallon for a workshop on the next 3 years for CRA
3.15pm	**AOB**
3.30pm	**Close of meeting**

This meeting is free to attend. It will start with coffee and biscuits at 10am, lunch will be provided, and the meeting should end by 3.30pm.